

Supplier Management services (SMS) overview

Services for professional procurement **global resource**. Make better decisions.

Achilles SMS acts as a portal for the collection and sharing of supplier pre-qualification information. The information on each supplier is collated, verified and maintained by Achilles, and is available to all buyers registered within that community, online, 24 hours a day.

Our services are used by buyers to source and select suppliers that offer the services and standards they need. Achilles builds industry specific communities based on the requirements of registered Achilles buyers.

about SMS

In today's demanding business environment, procurement teams need quality, reliable services to facilitate the buying function. As an experienced neutral third party Achilles brings buyers and suppliers together, building industry sector communities that offer long-term benefits for everyone.

SMS will save you time, cost and effort. It allows you to source and select the suppliers who offer the services and standards you need. Since we ensure the quality of the information, and provide a full audit trail, you can be sure of choosing the most suitable suppliers in a responsible and transparent way. Our processes help you to manage risk while unlocking value from strong, sustainable relationships with the best-matched suppliers.

key features

- Search and filter facility
- Secure network
- Covers key areas including:
 - Company Information
 - Financials
 - Legal
 - Environment
 - Quality
 - CSR
 - Products & Services

key benefits

Buyers

- Questionnaire approved by the industry
- 24 hour access to online SMS service
- Accurate and validated supplier information
- Streamlined supplier sourcing
- Access to new suppliers
- Reduction in supply chain risk

Suppliers

- Greater visibility to buyers
- Increases business opportunities
- One questionnaire per industry community



As one of the world's leading managers of supplier information, Achilles brings buyers and suppliers together, building communities that offer long-term benefits for everyone.

We work with over 700 of the world's largest companies, to identify, qualify, evaluate and monitor supplier information. Our professional procurement solutions are trusted across industries, and around the world.

How does SMS work?

The buying community collaborates and approves the standard questionnaire requesting information that buyers require from their suppliers. Suppliers, who are either invited to join the community by their buyers, or join independently, complete the questionnaire online and submit the form to Achilles who review and validate the information.

Once validated, the supplier details are uploaded into the community and are available to all buyers registered in the community. Buyers search through the community to find suitable suppliers for their business, with the knowledge that all the supplier details included have been checked and verified by Achilles. The information on suppliers is maintained and regularly updated by Achilles.

Additional Modules

Additional modules can be added on to SMS:

Evaluate Pack:

The Evaluate pack provides a set of additional tools that carry out additional evaluation tasks including:

- Ability to send out additional questions to suppliers to clarify their suitability for a specific tender or task
- Qualification of suppliers against customer specific criteria not included in the standard questionnaire

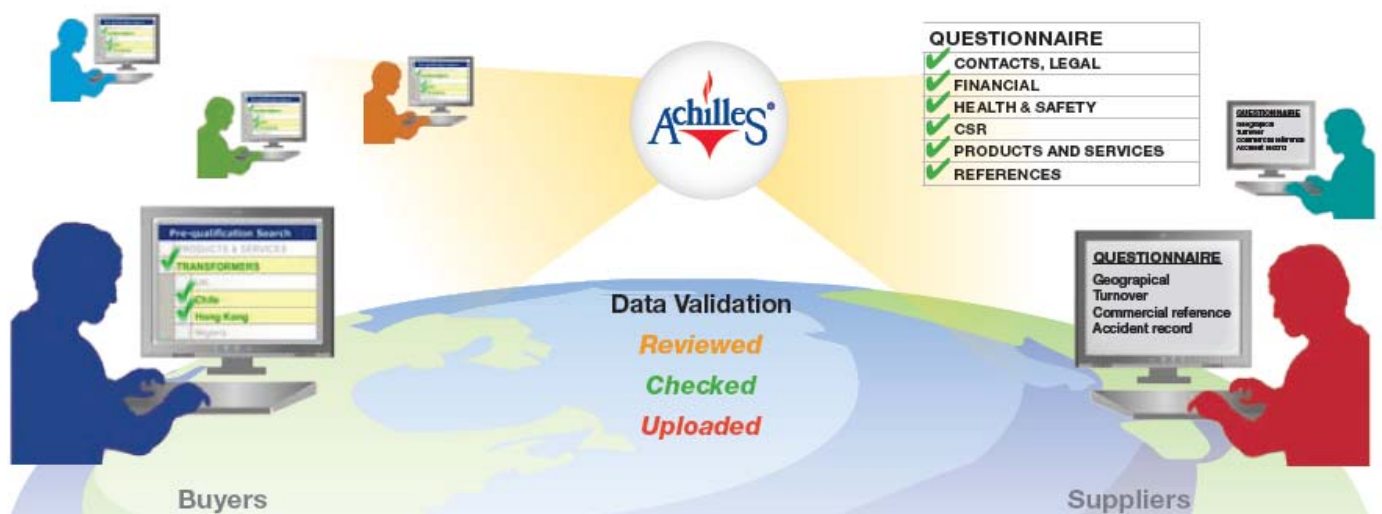
Monitor Pack:

The Monitoring pack provides a set of tools that monitor supplier information in more detail including:

- Collation and validation of supplier provided documents,
- Integration with internal systems
- Notification of updates or changes to supplier information

Illustration of how SMS works:

Buyers search the SMS for qualified suppliers and the suppliers complete the questionnaire to populate the system.



To find out more ..

Please contact Achilles and we can tell you about our full service portfolio.